

APPROVED

BUREAU OF PUBLIC WATER SUPPLY
CALENDAR YEAR 2008 CONSUMER CONFIDENCE REPORT
CERTIFICATION FORM

City of Indianola
Public Water Supply Name
0670006
List PWS ID #s for all Water Systems Covered by this CCR

The Federal Safe Drinking Water Act requires each *community* public water system to develop and distribute a consumer confidence report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed to the customers, published in a newspaper of local circulation, or provided to the customers upon request.

Please Answer the Following Questions Regarding the Consumer Confidence Report

- ☐ Customers were informed of availability of CCR by: *(Attach copy of publication, water bill or other)*
- ☐ Advertisement in local paper
 - ☐ On water bills
 - ☐ Other _____

Date customers were informed: ____ / ____ / ____

- ☒ CCR was distributed by mail or other direct delivery. Specify other direct delivery methods:

Date Mailed/Distributed: 6 / 17 / 09 Some qualified as bulk mail - others sent
first class on same date

- ☐ CCR was published in local newspaper. *(Attach copy of published CCR or proof of publication)*

Name of Newspaper: _____

Date Published: ____ / ____ / ____

- ☐ CCR was posted in public places. *(Attach list of locations)*

Date Posted: ____ / ____ / ____

- ☐ CCR was posted on a publicly accessible internet site at the address: www. _____

CERTIFICATION

I hereby certify that a consumer confidence report (CCR) has been distributed to the customers of this public water system in the form and manner identified above. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.

 Arthur Marble, Mayor
Name/Title (President, Mayor, Owner, etc.)

6/22/09
Date

Mail Completed Form to: Bureau of Public Water Supply/P.O. Box 1700/Jackson, MS 39215
Phone: 601-576-7518


[Feedback](#) | [Personal Profile](#) | [Logout](#)

Restricted Information

Transactions > Postage Statement Processing

Today's Date: 06/17/2009

Standard Mail - Permit Imprint ▶ Receipt

| Final | | | | | | | | | | | | | | | | | | |
|--|--|---|---|--------------------|--------------------|-------------|---------------------|--------------------|----------------------|-----------|--|------|--|----------------|-----------|--|------|---------|
| 3602 | POSTAL SERVICE STATEMENT OF MAILING/3607 WEIGHING AND DISPATCH CERTIFICATE | | TRANS # 200916816375251M1 CAPS TRANS NO: N/A | | | | | | | | | | | | | | | |
| Postage Statement: 71000121 | Mailer's Job#: | Mailing accepted at: BMEU INDIANOLA - '38751-9998' | | | | | | | | | | | | | | | | |
| CITY OF INDIANOLA 101 FIRST AVE PO BOX 269 INDIANOLA MS 38751-0269 | | | FINANCE NUMBER: 273705 | | | | | | | | | | | | | | | |
| STATION OR UNIT: | Indianola (1) | | PERMIT NO: 56 | | | | | | | | | | | | | | | |
| DATE OF MAILING 06/17/2009 | CLASS Standard Mail | PROC CAT Letter | TYPE PI | | | | | | | | | | | | | | | |
| WEIGHT OF SINGLE PIECE (LBS) 0.0213 | TOTAL PIECES 2881 | TOTAL POUNDS 60.5100 | Customer Reference ID _____ CAPS Acct No: _____ | | | | | | | | | | | | | | | |
| MAILED FOR: PERMIT NO. _____ NAME: _____ | | | | | | | | | | | | | | | | | | |
| CONTAINERS 3 | FULL SERVICE N/A | AMOUNT FROM TRUST: \$950.73 | | | | | | | | | | | | | | | | |
| EEL/PFC: | | | | | | | | | | | | | | | | | | |
| VERIFICATION SUMMARY: <table border="1"> <thead> <tr> <th>Verification</th> <th>Performance Status</th> <th>Disposition</th> <th>Performance Percent</th> <th>Additional Postage</th> </tr> </thead> <tbody> <tr> <td>Weigh Entire Mailing</td> <td>Performed</td> <td></td> <td>100%</td> <td></td> </tr> <tr> <td>Manual Presort</td> <td>Performed</td> <td></td> <td>100%</td> <td>\$ 0.00</td> </tr> </tbody> </table> | | | | Verification | Performance Status | Disposition | Performance Percent | Additional Postage | Weigh Entire Mailing | Performed | | 100% | | Manual Presort | Performed | | 100% | \$ 0.00 |
| Verification | Performance Status | Disposition | Performance Percent | Additional Postage | | | | | | | | | | | | | | |
| Weigh Entire Mailing | Performed | | 100% | | | | | | | | | | | | | | | |
| Manual Presort | Performed | | 100% | \$ 0.00 | | | | | | | | | | | | | | |
| LT INITIATING EMPLOYEE | LT FINALIZING EMPLOYEE | RECEIVED FOR PROCESSING BY | | | | | | | | | | | | | | | | |
| COMMENTS: | | BEGINNING BALANCE: \$950.75 ENDING BALANCE: \$0.02 | | | | | | | | | | | | | | | | |
| mailing has been inspected concerning: (1) eligibility for postage prices claimed; (2) proper preparation (<i>and presort where required</i>); (3) proper completion of postage statement; and (4) payment of annual fee (<i>if required</i>). | | | | | | | | | | | | | | | | | | |

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Terms of Use

Help Keep Indianola Clean

Please use this checklist to help keep Indianola clean and safe:

- ✓ Place all trash, including take out food containers, in your garbage can
- ✓ Place yard clippings in a bag and tree limbs, less than 10 inches in diameter, in 5 foot lengths near your garbage can pick-up spot
- ✓ Place garbage can on the curb side the night before your garbage pick-up day
- ✓ Please do not put trash and household furniture on a vacant lot; these items can be put out near your garbage can pick-up spot
- ✓ Contractors (anybody you pay) must take their rubbish to the local landfill
- ✓ Plant flowers, shrubs and trees in your yard
- ✓ Lend a helping hand to a neighbor

Also, please place your street number on your house in case of emergency.

If you need more information, please contact the City Inspector's Office at 887-2358 or come by City Hall located at 101 Front Street.

For your information, Waste Connections, Inc toll-free number is 1-877-604-1002.

Thank You!

2008 Annual Drinking Water Quality Report
City of Indianola
PWSID# 0670006
May 2009

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from five wells drawing from the Meridian Wilcox Aquifer.

Our source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Indianola have received a moderate susceptibility ranking to contamination.

I'm pleased to report that our drinking water meets all federal and state requirements.

If you have any questions about this report or concerning your water utility, please contact Daniel Kent at 662.207.0634. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second and fourth Monday of each month at 7:00 PM at the City Board Room.

We routinely monitor for constituents in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during the period of January 1st to December 31st, 2008. In cases where monitoring wasn't required in 2008, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measurement | MCLG | MCL | Likely Source of Contamination |
|---------------------------------|---------------|----------------|----------------|--|------------------|----------------|-----------------|--------------------------------|
| Radioactive Contaminants | | | | | | | | |
| 5. Gross Alpha | N | 2008 | 1.14 | .043 - 1.14 | pCi/L | 0 | 3 | Erosion of natural deposits |
| 6. Radium - 226 | N | 2008 | 1.67 | .052 - 1.67 | pCi/l | 0 | 1 | Erosion of natural deposits |
| Radium - 228 | | | .380 | .025 - .380 | | | | |
| 7. Uranium ¹ | N | 2008 | .026 | .003 - .026 | µg/L | 0 ¹ | 30 ¹ | Erosion of natural deposits |

RECEIVED-WATER SUPPLY

2009 OCT -5 AM 8:38

CITY OF INDIANOLA, WATER DEPARTMENT
P.O. BOX 269
INDIANOLA, MS 38751



PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
INDIANOLA, MS
PERMIT NO. 58

230000650

DATE: 09/17 ACCOUNT NO: 004323

| TERMS | USAGE | CHARGES |
|----------|---------|---------|
| 47 | 51 4 WA | 16.80 |
| SEWER | | 14.20 |
| GARBAGE | | 12.75 |
| MOSQUITO | | 1.00 |

Late Fee After 10/12/09

Cutoffs After 10/16/09

Net Due 44.75

REVISED CCR REPORT
AVAILABLE AT CITY HALL
THANK YOU FOR YOUR PAYMENT!

| GROSS AMOUNT | ACCOUNT NO |
|--------------|------------------|
| 49.75 | 004323 230000650 |

RETURN THIS STUB WITH PAYMENT

Net Due..... 44.75
Late Fee..... 5.00
Gross Due..... 49.75
SERVICE ADDRESS: 01 HERON STREET
STRONG, RONA L.

RONA L. STRONG
107 CAREFREE DRIVE
INDIANOLA MS 38751-0000

Bills mailed 9/29/09

Jane H. Hays
City Clerk
City of Indianola
662-887-3101

Inorganic Contaminants

| | | | | | | | | |
|-----------------|---|-------|------|-------------|-----|-----|-----|---|
| 10. Barium | N | 2006* | .014 | .011-.014 | ppm | 2 | 2 | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits |
| 13. Chromium | N | 2006* | 5.3 | 2.3 - 5.3 | ppb | 100 | 100 | Discharge from steel and pulp mills; erosion of natural deposits |
| 16. Fluoride ** | N | 2006* | .655 | .547 - .655 | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |

Disinfection By-Products

| | | | | | | | | |
|-------------------------------------|---|------|------|-----------|-----|---|----------|--|
| 81. HAA5 | N | 2008 | 7 | No Range | ppb | 0 | 60 | By-Product of drinking water disinfection. |
| 82. TTHM [Total trihalomethanes] | N | 2008 | 4.72 | No Range | ppb | 0 | 80 | By-product of drinking water chlorination. |
| Chlorine | N | 2008 | .66 | .42 - .66 | ppm | 0 | MDRL = 4 | Water additive used to control microbes |

* Most recent sample, no sample required in 2008

** Fluoride level is routinely adjusted to the Ms. State Dept. of Health's recommended level of 0.7-1.3 mg/l

As you can see by the table, our system had no contaminant violations. We're proud that your drinking water meets or exceeds all Federal and State requirements. We have learned through our monitoring and testing that some constituents have been detected however the EPA has determined that your water IS SAFE at these levels.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. Our water system failed to complete these monitoring requirements in August of 2004; April, September & December of 2005. We did complete the monitoring requirements for bacteriological sampling that showed no coliform present. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our Water Association is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

*****A MESSAGE FROM MSDH CONCERNING RADIOLOGICAL SAMPLING*****

In accordance with the Radionuclides Rule, all community public water supplies were required to sample quarterly for radionuclides beginning January 2007 - December 2007. Your public water supply completed sampling by the scheduled deadline; however, during an audit of the Mississippi State Department of Health Radiological Health Laboratory, the Environmental Protection Agency (EPA) suspended analyses and reporting of radiological compliance samples and results until further notice.

Although this was not the result of inaction by the public water supply, MSDH was required to issue a violation. The Bureau of Public Water Supply is taking action to resolve this issue as quickly as possible. If you have any questions, please contact Melissa Parker, Deputy Director, Bureau of Public Water Supply, at 601.576.7518.

We at the City of Indianola work around the clock to provide quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

2008 CCR Contact Information

Date: 7/1/09 Time: 11:48

PWSID: 670006

System Name: Indianola

Lead/Copper Language

MSDH Message re: Radiological Lab

MRDL Violation

Chlorine Residual (MRDL) RAA

Other Violation(s)

Total Coliform Rule (MCL) for

Will correct report & mail copy marked "corrected copy" to MSDH.

Will notify customers of availability of corrected report on next monthly bill

Will have Mr. Kent call
me back

11/08
Not in Data Table
+ Health Effects
Language is missing

9/10/09 12:13 pm

Spoke with Jimmy Strong Public Works Director 662 207-7504

he will make sure we get the corrected copy of CCR

I Faxed over details of what we need. 662-887-7625

Spoke with Ruthie
(Operator, Owner, Secretary)

662 887-3427

662 207-0634 cell #

7/8/09
Daniel Kent

662 207-0634

Will Fax Corrected Copy
7/9/09

9/10/09
SECOND ATTEMPT

2008 CCR Contact Information

Date: 9/10/09 Time: 12:25

PWSID: 670006

System Name: City of Indianola

Lead/Copper Language

MSDH Message re: Radiological Lab

MRDL Violation

Chlorine Residual (MRDL) RAA

Other Violation(s)

Total Coliform Rule (MCL) For 11/08
Not in Data Table + Health effects
Language is missing.

Will correct report & mail copy marked "**corrected copy**" to MSDH.

Will notify customers of availability of corrected report on next monthly bill.

Mr. Strong You can E-mail or Fax this information
Back.

Fax # 601 576-7800

Email address Jessie.Burd@MSDH.STATE.MS.US

If you have any questions please call me at
601 576-7518. My name is Jessie, you can also
Speak with Joan Cockrell.

Spoke with _____
(Operator, Owner, Secretary)

RECEIVED - WATER SUPPLY
 2009 OCT -5 AM 8:30
 2008 Annual Drinking Water Quality Report
 City of Indianola
 PWSID# 0670006
 May 2009

Corrected Copy

We're pleased to present to you this year's Annual Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from five wells drawing from the Meridian Wilcox Aquifer.

Our source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Indianola have received a moderate susceptibility ranking to contamination.

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TEST RESULTS

| Contaminant | Violation Y/N | Date Collected | Level Detected | Range of Detects or # of Samples Exceeding MCL/ACL | Unit Measurement | MCLG | MCL | Likely Source of Contamination |
|-------------------------------------|---------------|----------------|----------------|--|------------------|------|-----|--|
| Microbiological Contaminants | | | | | | | | |
| 1. Total Coliform Bacteria | Y | November | Positive | 3 | NA | 0 | 0 | presence of coliform bacteria in 5% of monthly samples Naturally present in the environment |

Radioactive Contaminants

| | | | | | | | | |
|---------------------------------|---|------|--------------|----------------------------|-------|----------------|-----------------|-----------------------------|
| 5. Gross Alpha | N | 2008 | 1.14 | .043 - 1.14 | pCi/L | 0 | 3 | Erosion of natural deposits |
| 6. Radium - 226 Radium - 228 | N | 2008 | 1.67 .380 | .052 - 1.67 .025 - .380 | pCi/l | 0 | 1 | Erosion of natural deposits |
| 7. Uranium ¹ | N | 2008 | .026 | .003 - .026 | µg/L | 0 ¹ | 30 ¹ | Erosion of natural deposits |

Inorganic Contaminants

| | | | | | | | | |
|------------|---|-------|------|-----------|-----|---|---|-------------------------------|
| 10. Barium | N | 2006* | .014 | .011-.014 | ppm | 2 | 2 | Discharge of drilling wastes; |
|------------|---|-------|------|-----------|-----|---|---|-------------------------------|

"Corrected Copy"

| | | | | | | | | |
|----------------------------------|---|-------|------|-------------|-----|-----|----------|---|
| | | | | | | | | discharge from metal refineries; erosion of natural deposits |
| 13. Chromium | N | 2006* | 5.3 | 2.3 – 5.3 | ppb | 100 | 100 | Discharge from steel and pulp mills; erosion of natural deposits |
| 16. Fluoride ** | N | 2006* | .655 | .547 - .655 | ppm | 4 | 4 | Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories |
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Microbiological Contaminants:

(1) Total Coliform. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

Our water system violated a drinking water standard. In November of 2008, 3 out of 10 samples collected showed the presence of coliform bacteria. The system resampled immediately and all resamples showed total coliform absent.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. Our water system failed to complete these monitoring requirements in August of 2004; April, September & December of 2005. We did complete the monitoring requirements for bacteriological sampling that showed no coliform present. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

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